

Terms & Conditions

- Tax @ 12.42% extra on the tariff.
- **Room rate on CP Plan:-** Room tariff including complimentary Break Fast with 24 Hrs Check In & Check Out.
- Free Wi-Fi accessibility from the room.
- No charges for Children under 8 years occupying the same room without extra bed.
- Tea/Coffee Maker in the room (Deluxe & Premium).
- In keeping with our heightened security procedures we request all guests to carry a photo - identity with address proof to present at check - in. Foreign nationals are required to present their Passport and valid visa. Indian nationals can present any one of the following: Passport, Driving License, Voter ID card, Aadhaar card or Bank Pass Book with Photograph.
- For all travel agent/tour operator bookings, terms and conditions as per the contract will apply.
- The Rates are subject to change without prior notice.

Cancellation & Refund Policy

- Bookings cancelled before 72 hrs. of arrival , a cancellation charge of 5% will be applicable.
- Bookings cancelled within 72hrs. of arrival : 50% retention will be charged on the reserved room rate with taxes
- Bookings cancelled within 48hrs. of arrival or in case of No show : 100% retention will be charged on the reserved room rate with taxes
- The hotel may choose to release non - guaranteed reservations prior to the date of arrival.
- Please be advised that the Early Bird, Extended Stay and Last Minute rates require a non-refundable deposit at the time of booking. Any cancellations on these rates or rates requiring such pre - payment guarantee will attract a full - stay cancellation charge.
- All accepted refunds will be process within 6-7 working days Via same source.

Duplicate Cluse

- If there is a two transactions against one booking, one payment will be refunded to the customer on receipt of request.
- Customer have to intimate the cancelation request to the mail to Annapoorna Residency registered E-mail ID: info@annapoornaresidency.com.

Disclaimer

Legal Disclaimer Policy

Thank you very much for visiting our website and your interest shown in our Hotel ("Hotel Annapoorna Residency")! We highly value your trust and will strive to protect the security and privacy of any personal information you provide us with.

The privacy and security of your personal information is very important to us. We do not share your personal information in ways not disclosed in our privacy statement or without your consent.

This document outlines the type of personal data we receive and collect when you use our website, as well as some of the precautions we take to safeguard the information. Hotel Annapoorna Residency aspires to design and practice all business processes according to the data regulations of each respective country.

If you have any questions regarding the data privacy statement or privacy concerns, you may contact us through our website.

Collection and processing of personal data You may visit our website without disclosing who you are. Information about usage patterns such as the time and date of the usage, the amount of data sent, browser, referral domain, the geographic location of the user and the name of the files sent are collected for the purpose of statistical evaluation. We will use this information for the purpose of evaluating your use of the website, compiling reports on website activity and providing other services relating to website activity and internet usage. This data does not enable us to identify you, and we use it in an anonymous way. We do not collect or store the IP addresses.

We collect personal information, when you choose to provide it voluntarily. Usually this occurs when a business relationship is established in the context of a reservation request.

Personal information encompasses personal details, which are entered, when you place a request such as your name, email address, mailing address and phone number. Additional information is required for some activities such as a hotel room booking to process the reservation e.g. your credit card number, CVV and expiration date. Hotel Annapoorna Residency Management is committed to ensure that your information is secure. We have put in place suitable physical, electronic and managerial procedures in order to prevent unauthorized access or disclosure to safeguard and secure the information we collect online. This personal information is transmitted only in a secure and encrypted manner.

Use and processing of data In case you choose to use services of Hotel Annapoorna Residency, we collect data that is necessary for the service you requested. If we ask you for more information, it will be on voluntary basis.

We use this information to process and fulfill your service request, i.e. a room reservation.

The deletion of personal data on our website happens, if you revoke your agreement to store it or if it is no longer necessary for us to store it to fulfill your service request or if the storage is not permitted by law.

Personal data transmitted to 3rd parties

We use and process your data for marketing and promotional purposes only if you indicate that you wish this to happen. In case you choose to use services of Hotel Annapoorna Residency, data will be transmitted in order to fulfill your service request, i.e. data with the details of the room reservation will be transmitted to the requested service departments.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law.

Use of cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or indicates when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. Cookies do not damage your computer, neither do cookies contain viruses.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. You can also delete stored cookies in your browser setting. If you refuse the use of cookies this may prevent you from taking full advantage of the website.

Security

If you choose to provide personal data, such as your name, address or credit card number (i.e. during the booking process), this information will be transferred in an encrypted manner. Hotel Annapoorna Residency website and servers have security measures in place to help protect your personal identifiable information against loss, misuse, and alteration while under our control.

Hotel Annapoorna Residency Management recognizes the importance of information security and is constantly reviewing and enhancing our technical, physical, and logical security rules and procedures.

Minors

Hotel Annapoorna Residency Management does not seek to obtain nor does it wish to receive personal identifiable information directly from minors; however, we cannot always determine the age of persons who access and use our websites. Hotel Annapoorna Residency will not make use of the data if a minor (as defined by applicable law) provides us with his/her data without parental or guardian consent.

Acceptance of terms

- By accessing and/or using the Hotel Annapoorna Residency website, you accept and agree to be bound by this policy.
- All content available on the Hotel Annapoorna Residency website is subject to this policy. If you do not agree to this policy, you may not use, access or submit information to the website.
- Get in touch for any clarifications
- If you have any questions or concerns about this policy, please get in touch with us at info@annapoornaresidency.com

Privacy Policy

HOTEL ANNAPOORNA RESIDENCY welcomes you to its website and looks forward to a meaningful interaction with you.

HOTEL ANNAPOORNA RESIDENCY respects your right to privacy. Any personal information that you share with us, like your name, date of birth, address, marital status, telephone number, credit card particulars and the like, shall be entitled to privacy and kept confidential.

HOTEL ANNAPOORNA RESIDENCY assures you that your personal information shall not be permitted to be used/disclosed, save for the purpose of doing the intended business with you, or if required to be disclosed under the due process of law.

HOTEL ANNAPOORNA RESIDENCY assures you that in the event of your personal information being shared with its subsidiaries, business associates etc., such sharing of information shall be for the purpose of doing the intended business with you.

HOTEL ANNAPOORNA RESIDENCY reserves its rights to collect, analyse and disseminate aggregate site usage patterns of all its visitors with a view to enhancing services to its visitors. This includes sharing the information with its subsidiaries, and business associates as a general business practice.

In the course of its business -

HOTEL ANNAPOORNA RESIDENCY may hold on line contests and surveys as permitted by law and it reserves its right to use and disseminate the information so collected to enhance its services to the visitors. This shall also include sharing the information with its subsidiaries and business associates as a general business practice.

If you have any questions or concerns regarding your privacy issues, please do not hesitate to contact HOTEL ANNAPOORNA RESIDENCY at info@annapoornaresidency.com

While HOTEL ANNAPOORNA RESIDENCY assures you that it will do its best to ensure the privacy and security of your personal information, it shall not be responsible in any manner whatsoever for any violation or misuse of your personal information by unauthorized persons consequent to misuse of the internet environment.

Cookies

To personalise your experience on our website or to support one of our promotions, we may assign your computer browser a unique random number called a cookie. "Cookies" enhance website performance in important ways like personalising your experience, or making your visit more convenient. Your privacy and security are not compromised when you accept a "cookie" from our website. HOTEL ANNAPOORNA RESIDENCY does not use "cookies" to collect personal information. "Cookies" cannot read data from your computer's hard disk or read cookie files from other websites.

HOTEL ANNAPOORNA RESIDENCY reserves its rights to revise this privacy policy from time to time at its discretion with a view to making the policy more user friendly.

By accessing or using this website, you acquiesce to the privacy policy and agree to be bound by the terms and conditions of the website use.

In the design of our website, we have taken care to draw your attention to this privacy policy so that you are aware of the terms under which you may decide to share your personal information with us.

Accordingly, should you choose to share your personal information with us, HOTEL ANNAPOORNA RESIDENCY will assume that you have no objections to the terms of this privacy policy.